

Terms and Conditions

Mission Mobile Medical

Effective Date: Jan 1, 2026

Updated Date: May 19, 2026

Welcome to Mission Mobile Medical ("Mission Mobile," "we," "us," or "our"). These Terms and Conditions ("Terms") govern your access to and use of our website at <https://www.missionmobilemed.com> (the "Website") and our SMS/text messaging program (the "Messaging Program"). By accessing or using the Website or by enrolling in the Messaging Program, you agree to be bound by these Terms. If you do not agree, please do not use the Website or the Messaging Program.

Website Terms

Use of the Website

You may use the Website for lawful purposes only. You agree not to use the Website in any manner that could damage, disable, overburden, or impair the Website, or interfere with any other party's use of the Website. You agree not to attempt to gain unauthorized access to any portion of the Website, other accounts, computer systems, or networks connected to the Website.

Intellectual Property

All content on the Website, including text, graphics, logos, images, and software, is the property of Mission Mobile Medical or its licensors and is protected by U.S. and international copyright, trademark, and other intellectual property laws. You may not reproduce, distribute, modify, or create derivative works from any content without our prior written consent.

Disclaimer of Warranties

The Website and all content are provided "as is" and "as available," without warranties of any kind, either express or implied. Mission Mobile Medical does not warrant that the Website will be uninterrupted, error-free, secure, or free of viruses or other harmful components.

Information provided on the Website is for general informational purposes only and is not intended as medical, legal, or professional advice.

Limitation of Liability

To the fullest extent permitted by applicable law, Mission Mobile Medical and its affiliates, officers, employees, and agents shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or related to your use of the Website, even if advised of the possibility of such damages.

Third-Party Links

The Website may contain links to third-party websites. We are not responsible for the content, accuracy, or practices of any third-party site. Your use of third-party websites is at your own risk and subject to the terms and policies of those sites.

SMS / Text Messaging Program Terms

Program Name

Mission Mobile Medical SMS Program

Program Description

The Mission Mobile Medical SMS Program allows subscribers to receive text message communications from Mission Mobile Medical, including appointment reminders, service updates, account notifications, customer support follow-ups, and information about our products and services.

Opt-In and Consent

By providing your mobile phone number and opting in to the Messaging Program (whether through our Website form, in person, or another approved method), you expressly consent to receive text messages from Mission Mobile Medical at the number you provided. Consent is not a condition of any purchase.

Message Frequency

Message frequency varies based on your interactions with Mission Mobile Medical and the nature of the messages sent. You may receive recurring messages.

Message and Data Rates

Message and data rates may apply.

Standard message and data rates charged by your mobile carrier may apply to each message sent or received. Please consult your mobile carrier's plan for details. Mission Mobile Medical is not responsible for any carrier charges incurred.

Opt-Out Instructions

You can cancel the SMS service at any time. Simply text "STOP" to the short code or phone number from which you received messages. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time and we will start sending SMS messages to you again.

Help Instructions

If you are experiencing issues with the messaging program, you can reply with the keyword "HELP" for more assistance, or you can get help directly at info@missionmobilemed.com or 336-815-5755.

Carrier Disclaimer

Carriers are not liable for any delayed or undelivered messages.

Supported Carriers

The Messaging Program is generally available on major U.S. mobile carriers, including AT&T, Verizon Wireless, T-Mobile, and others. Carriers are not liable for delayed or undelivered messages.

Privacy

Your privacy is important to us. Information collected through the Messaging Program is handled in accordance with our Privacy Policy, available at <https://www.missionmobilemed.com/privacy-policy>. Mobile information and SMS opt-in consent will not be shared with third parties or affiliates for marketing or promotional purposes.

Customer Support

If you have questions about the Messaging Program, please contact us at:

Mission Mobile Medical

1080 Snow Bridge Lane

Kernersville, North Carolina 27284

Email: info@missionmobilemed.com

Phone: 336-815-5755

General Terms

Changes to These Terms

We may update these Terms from time to time. When we do, we will revise the "Updated Date" at the top of this page. Your continued use of the Website or the Messaging Program after changes are posted constitutes your acceptance of the updated Terms.

Governing Law

These Terms are governed by and construed in accordance with the laws of the State of North Carolina, without regard to its conflict of law principles. Any disputes arising out of or related to these Terms shall be resolved exclusively in the state or federal courts located in North Carolina.

Severability

If any provision of these Terms is found to be unenforceable or invalid, that provision shall be limited or eliminated to the minimum extent necessary so that the remaining Terms otherwise remain in full force and effect.

Contact Information

If you have questions or concerns about these Terms, please contact us at:

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1080 Snow Bridge Lane

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Phone: 336-815-5755